

# STATE TELECOMMUNICATIONS MANAGEMENT MANUAL

State of California  
Department of Technology Services

Statewide Telecommunications  
and Network Division

Category:

**Telecommunications  
Systems & Services**

Chapter Title:

**IntraLATA Message  
Toll Service Contract**

Chapter Number:

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## ***Contracted Services***

### **INTRODUCTION**

The Statewide Telecommunications and Network Division (STND) has contracts with Pacific Bell and General Telephone (GTE) to discount message toll service rates for intraLATA direct distance dialing (DDD) services. For additional information, contact CALNET Client Services or a local Pacific Bell representative.

### ***Availability***

All state, county, city and eligible local government entities with intraLATA calls carried by Pacific Bell or GTE.

### ***Rates***

#### **PACIFIC BELL CONTRACT RATES**

Contract rates for IntraLATA DDD service are based on the total volume of minutes to and from a specific location. Locations with equal to or greater than 8,000 monthly minutes of combined incoming and outgoing traffic are classified as "high volume" locations; otherwise they are considered "low volume" locations. Evening and night rate discounts do not apply. The discounted rates also apply to Pacific Bell calling card calls which also incur a \$.25 per message service charge. The four rate schedules are:

Schedule A — \$0.0350 per minute. Calls originate from a high volume location and terminate in a high volume location.

Schedule B — \$0.0435 per minute. Calls originate from a high volume location and terminate in a low volume location.

Schedule C — \$0.435 per minute. Calls originate from a low volume location and terminate in a high volume location.

Schedule D — \$0.550 per minute. Calls originate from a low volume location and terminate in a low volume location.

#### **GTE CONTRACT RATES**

Contract rates for IntraLATA DDD service are \$0.054 per minute and apply to all direct dialed or operator assisted intraLATA calls. Evening and night rate discounts do not apply.

#### ***Ordering Procedures***

The STND arranged with Pacific Bell and GTE to automatically apply these discounted rates to all state billing telephone numbers for agencies subject to the State Administrative Manual (SAM). Agencies should review any associated bills to verify that the discounted rate has been applied. If discrepancies are found, agencies should contact their local LEC representative and request adjustment. Contact the agency's CALNET Client Services Account Executive for any questions or assistance in resolving discrepancies. Agencies not subject to SAM may use these contracts by submitting a STD. 20 form to the STND, Program Management & Administration for authorization and coordination with the LEC.

***See Chapter 0101.0, DTS-STND Reference Guide, for all DTS-STND contact information referenced within this chapter.***